

STAR USER LOGS INTO MESSAGE LOG SYSTEM USER ENTERS TEXT MESSAGE AND RECIPIENT JOENT FIER ASSIGN UNIQUE TRACKING IDENTIFICATION 1230 THUMBER TOMESSAGE Generate originating address using TRACKING IDENTIFICATION NUMBER WRITE MESSAGE TO DATABASE 1-250 SEND MESSAGE TO SMSC 12 260 RECENE LAYER 3 ACK 12270 SENDLAYER 3 ACK TO INTERNET GATEWAY RECEIVE REPLY TO ORIGINAL MESSAGE RELITE DESTINATION ADDRESS TO TRACKING ID NO. AND WRITE RECORD TO DATA BASE

	Reply	0.k,	Much better, thanks		V TO
7 4	Del wed	7/6/200) [1:05a.m.	7/6/2001 11:33 a.m	7/16/2001 12:25/2m	3.2
Missage Lag for Jim. Smith	Status	message Delivered	Message Delivered	where did 71/2001 Sue-Brann Message 7/16/2001 you leave 11:23 p.m Sue-Brann Delivered 12:25pm the Keys?	310
Lag for	ARcipient Status	215-555-555	Joe James	Sue-Boun	306
Sage	Sent	7/16/2001	7/16 12001 11:32 a.m.	71,23 p.n	S. a
204 Mise	nessage	Lonch today? 11:00 Am. 215-555-5551 Delivered	Are so leeling better toolar	where did 7/4/2001 you leave 17:23 pm the Keys?	
",			• :		362